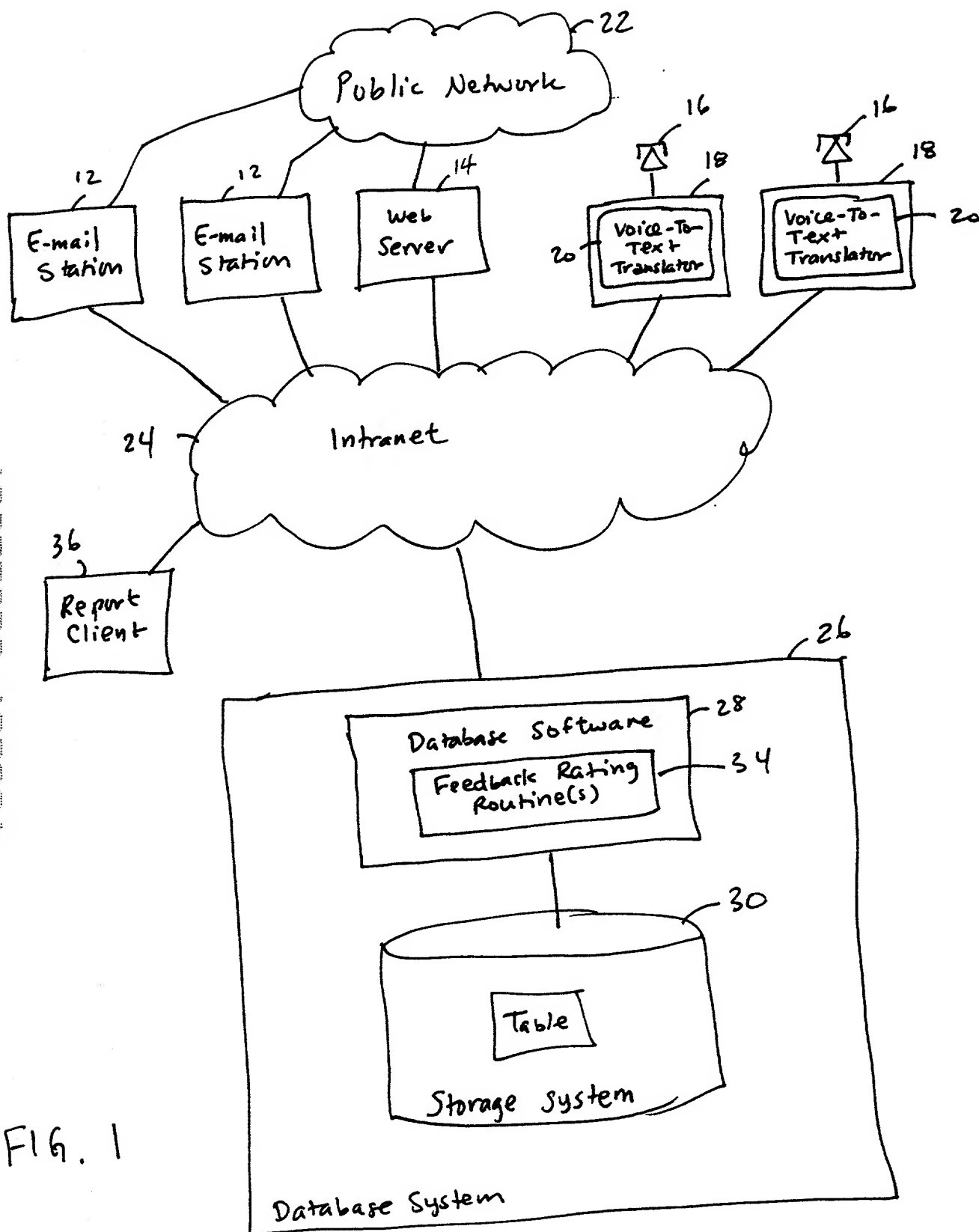
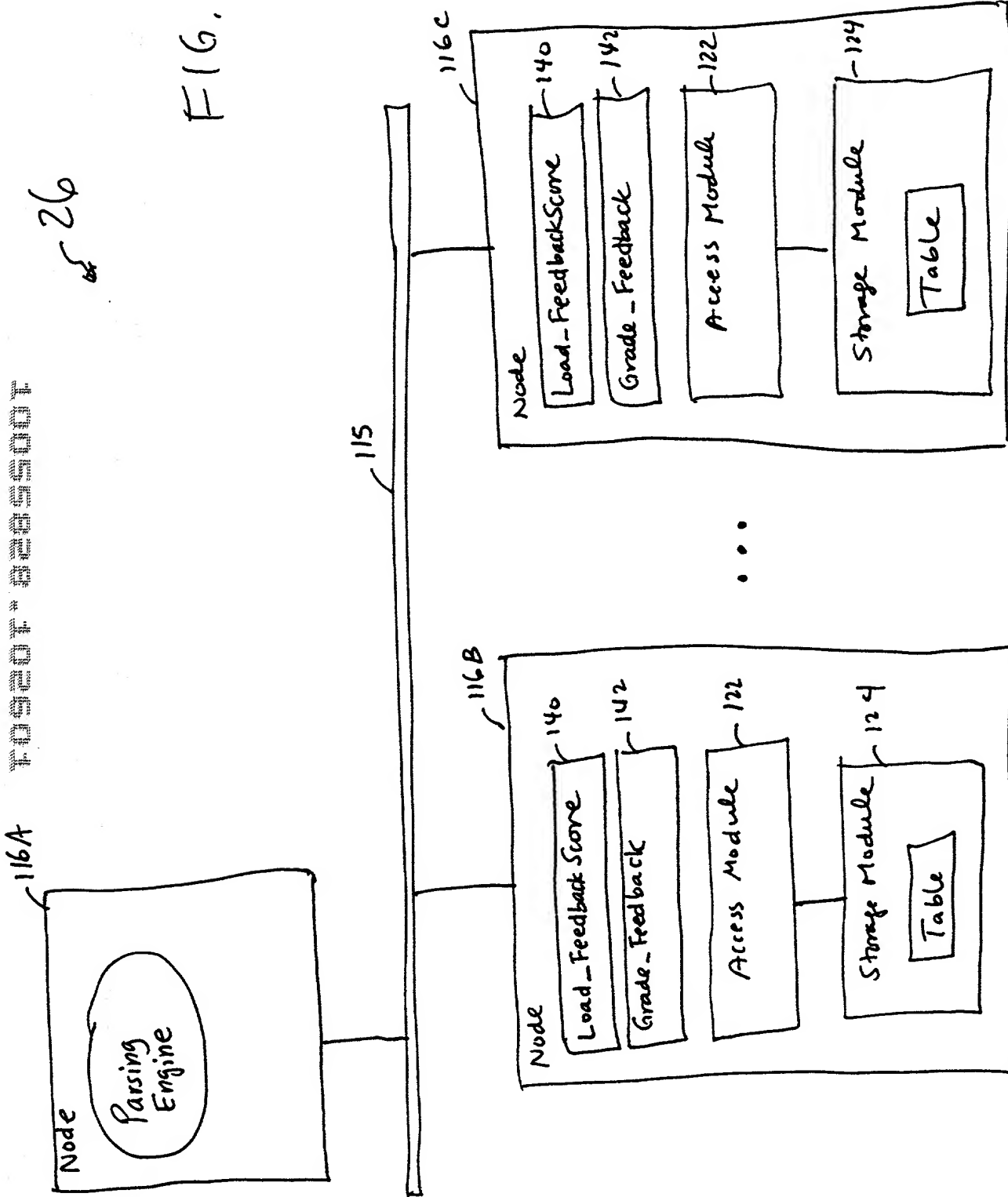


FIG. 1





[illegible]

Customer Feedback Table

Customer-ID	...	Feedback	Timestamps
	⋮		

202

Feedback Rating Table

ID	Feedback Score
ID1	[ARRAY 1]
ID2	[ARRAY 2]
	⋮

200

FIG. 3

Word	Raw Score	Adjectives (score modifiers)	
		Very	Extremely
anger	-5	2	4
joy	+7	2	4
sad	-2	2	4
surprise	+7	2	4
disgust	-4	2	4

FIG. 4

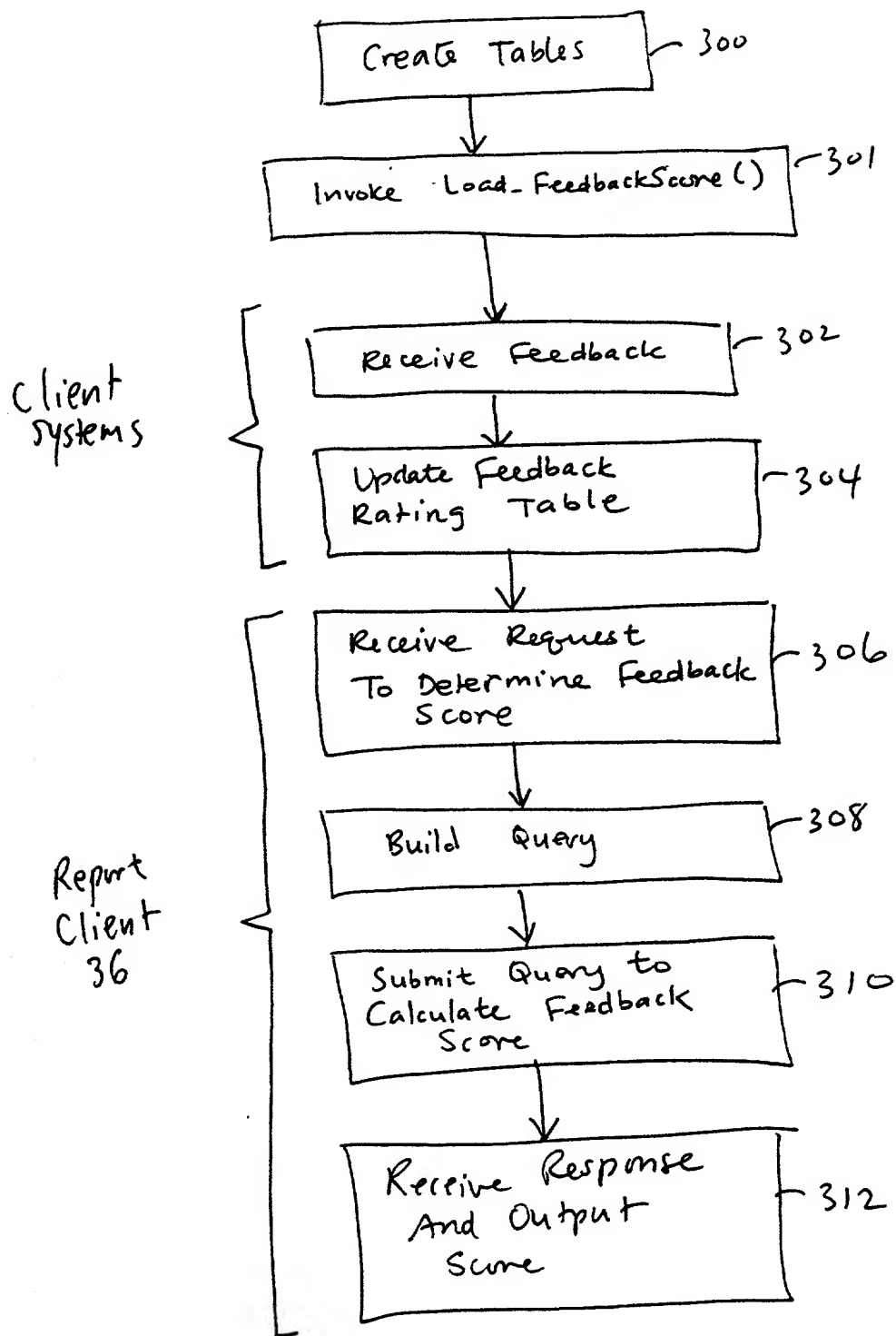


FIG. 5